# PROGRAM SCHEDULE

**Day 1:** Monday July 27, 2015  

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<tr>
<th>Time</th>
<th>Session Title</th>
<th>Speaker</th>
<th>Location</th>
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<tbody>
<tr>
<td>3:00pm</td>
<td>Conference Opening &amp; Welcome</td>
<td>Wayne Myers (Master of Ceremonies)</td>
<td>The Reef Room</td>
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<td>Graeme Dennehy, Board Chair, Higher Ed Services</td>
<td>Plenary Session</td>
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| 3:15pm-4:00pm | Opening Keynote Address  
The Key Challenges for 21st Century Australian Universities | Professor Stephen Parker AO  
Vice-Chancellor and President  
The University of Canberra | The Reef Room  
Plenary Session               |
| 4:00pm-4:45pm | Plenary Guest Speaker  
Back to Basics: Challenging the idea of “doing more with less” | Professor Jan Thomas  
Vice-Chancellor and President  
The University of Southern Queensland | The Reef Room  
Plenary Session               |
| 6:00pm-9:00pm | Social Function  
Welcome Drinks & BBQ                                                       | Sponsored by:  
Campus Travel & Qantas                                                   | Charlie’s Restaurant and Deck          |
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<tbody>
<tr>
<td>8:55am</td>
<td>Welcome and Housekeeping</td>
<td>Wayne Myers MC</td>
<td>The Reef Room</td>
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<tr>
<td>9:00am-9:40am</td>
<td>Plenary Guest Speaker&lt;br&gt;Extrapolating or Evaporating? What’s happening to the benefits of your latest back office transformation?</td>
<td>Adrienne Cleland&lt;br&gt;Director of Administration and Registrar&lt;br&gt;The University of Auckland</td>
<td>The Reef Room&lt;br&gt;Plenary Session</td>
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<td>9:40am-10:20am</td>
<td>International Guest Speaker&lt;br&gt;The Operational Excellence Program&lt;br&gt;Advancing Effectiveness, Efficiency, &amp; Financial Sustainability</td>
<td>Peggy Huston&lt;br&gt;Chief Operating Officer, Campus Shared Services&lt;br&gt;University of California, Berkeley</td>
<td>The Reef Room&lt;br&gt;Plenary Session</td>
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<tr>
<td>10:20am-11:00am</td>
<td>Keynote Address&lt;br&gt;The journey continues: doing more with less</td>
<td>Leon Allen&lt;br&gt;Managing Director - Government, Education and Social Infrastructure&lt;br&gt;Commonwealth Bank of Australia</td>
<td>The Reef Room&lt;br&gt;Plenary Session</td>
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<td>11:00am</td>
<td>MORNING TEA</td>
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<td>11:30am</td>
<td>Streamed Concurrent Sessions and Workshops</td>
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<td>FINANCE STREAM</td>
<td>PROCUREMENT STREAM</td>
<td>PRACTICAL WORKSHOPS</td>
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<td>CASE STUDY&lt;br&gt;Crowd Funding - Research my World Pilot Project</td>
<td><strong>AUPN Idea Generation Open Forum</strong>&lt;br&gt;Facilitated by the AUPN Executive Committee&lt;br&gt;- Meet the AUPN Executive Committee&lt;br&gt;- Current status - Qantas and Virgin&lt;br&gt;- Future directions&lt;br&gt;- Resource Centre&lt;br&gt;- Excellence Framework&lt;br&gt;- Training and Development&lt;br&gt;- Aggregation&lt;br&gt;- Technology</td>
<td>WORKSHOP&lt;br&gt;‘Design Thinking’ case study&lt;br&gt;Life Insurance walk through: Hear a case study in how Design thinking, or Human Centred Design, helped CBA to understand people’s perceptions and views on life insurance, and break long held industry views on a product that is ‘sold, and not bought’.</td>
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<td>11:30am-12:00pm</td>
<td>Professor Deb Verhoeven&lt;br&gt;Professor of Media and Communication and Project Research My World, Deakin University</td>
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| 12.00noon-12.30pm | **What’s HOT in Procurement?**  
Topics might include  
- Category Managers  
- Buying Local/Buying Collaboratively  
- Travel Management  
- Sustainable Procurement and Fair Trade  
- Tendering & Contract Management Systems  
- Qantas Offer  
- Virgin Offer  
- Procurement Excellence Framework |
|              | **Doing Less With More: What’s wrong with current approaches to compliance management and what to do about it**  
Jeff Ryall  
Managing Director of RelianSys Pty Ltd |
| 12:30pm-1:30pm | **LUNCH**  
Sponsored by Intelledox |
| 1:30pm-2:00pm | **South African Perspectives**  
Supply chain management journey to excellence for public entities in South Africa  
Professor Intaher Marcus Ambe  
Professor: Supply Chain Management  
Department of Business Management  
University of South Africa  
The Reef Room  
Plenary Session |
| 2:00pm-2:30pm | **South African Perspectives**  
Economic realities forces South African comprehensive universities to adopt procurement best practices  
Winnie Dlamini  
Lecturer: purchasing and supply chain management  
University of South Africa  
The Reef Room  
Plenary Session |
| 2:30pm        | **Streamed Concurrent Sessions**                                           |
| 2:30pm-3:00pm | **FINANCE STREAM**  
Debt Capital markets: Bond Raising as a Capital raising  
**PROCUREMENT STREAM**  
CASE STUDY  
**PRACTICAL WORKSHOPS**  
UniLink/OneStopSecure Update |

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<tr>
<td>3:00pm-3:30pm</td>
<td>CASE STUDY – Australian National University</td>
<td>Smart Forms and Business Process Automation platform: the digitalization of front and back-office processes by Lakshmi West, ANU sponsored by Intelledox</td>
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<td>3:00pm-3:30pm</td>
<td>CASE STUDY – University of Tasmania</td>
<td>Policy Perspectives for procuring goods and services locally by Gerry Allen, UTas</td>
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<td>3:30pm-4:00pm</td>
<td>AFTERNOON TEA</td>
<td>Sponsored by Open Windows</td>
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<td>4:00pm</td>
<td>Workshops and Case Studies</td>
<td>FINANCE STREAM</td>
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<td>4:00pm-4:30pm</td>
<td>CASE STUDY – University of Western Sydney</td>
<td>Oracle EBS and Cloud Computing Hosting at UWS by Kerry Holling, UWS</td>
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<td>4:30pm-5:00pm</td>
<td>Unlocking value in University assets</td>
<td>Anthony Hooper, Westpac Institutional Bank</td>
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<td>7:30pm</td>
<td>Conference Dinner</td>
<td>sponsored by Science Warehouse Australia</td>
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<td>7:30am</td>
<td>‘Meet the Vendors’ Breakfast and Coffee Conversations</td>
<td>A time for exhibitors to engage personally with key clients over breakfast or coffee.</td>
<td>Over Breakfast, Charlie's Restaurant</td>
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<td>Australia’s move to real time payments: Opportunities for Education</td>
<td>Travel Transformation</td>
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<td>Eric Tsang</td>
<td>Jamie Dunnicliff</td>
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<td>Director, Transaction Solutions Advisory National Australia Bank</td>
<td>University of Adelaide</td>
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<td>9:00am-9:30am</td>
<td>CASE STUDY eForms – What they can do for you</td>
<td>CASE STUDY</td>
<td>WORKSHOP</td>
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<td>Jo Murray</td>
<td>Dr Nick Tate</td>
<td>Interactive Design Thinking</td>
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<td>Manager, Finance Projects University of Tasmania &amp; Tracy Rowell</td>
<td>Director, RDSI Project</td>
<td>workshop: Design thinking is a deeply human process that taps into abilities we all have but get overlooked by more conventional problem-solving practices. In this practical session, you will be guided through the use of the design thinking toolkit to redesign an every-day experience.</td>
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<td>Financial Business Systems University of Tasmania</td>
<td>The University of Queensland Immediate Past President, Australian Computer Society (ACS)</td>
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<td><strong>PROCUREMENT STREAM</strong></td>
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<td>Streamlining IT Procurement A Case Study of the successful establishment of an IT vendor panel</td>
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<td>10:00am-10:30am</td>
<td><strong>Commerce Re-imagined: The trends driving change</strong></td>
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<td>Simon Banks</td>
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<td>Director of Enterprise, PayPal Australia</td>
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<td><strong>Innovations in Travel Payment</strong></td>
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<td>International keynote speaker University Transformation &amp; Process Improvement through Automation</td>
<td>Jason Grunin Associate Director of Special Projects and Energy Conservation, The University of Tulsa</td>
<td><a href="http://www.hes.edu.au">www.hes.edu.au</a></td>
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<td>11:45am-12:00noon</td>
<td>Closing Plenary&lt;br&gt;The University of the Future – Doing More With Less</td>
<td>Evin McLoughlin&lt;br&gt;Head of Education Practice&lt;br&gt;Ernst and Young, Sydney</td>
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<td>12:00noon-12:30pm</td>
<td>Conference Close&lt;br&gt;Closing Remarks&lt;br&gt;Exhibitors Prize Draws</td>
<td>Wayne Myers (Master of Ceremonies)</td>
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<td>12:30pm</td>
<td>Lunch and Networking</td>
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