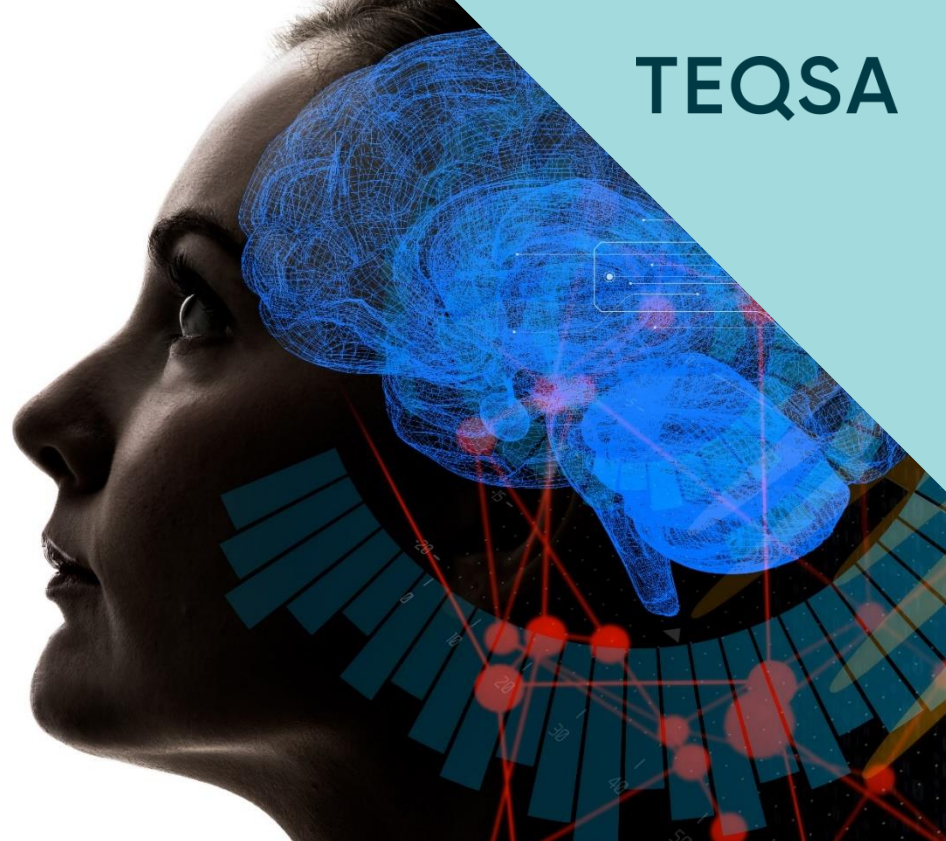




Australian Government
Tertiary Education Quality and Standards Agency

TEQSA

TEQSA and the HE sector 2018



#teqsa2018

Professor Nick Saunders
Chief Commissioner

Overview

- Sector profile
- TEQSA's performance
- Assessment insights
- What's coming up?

Sector profile

From 1 July 2017 –
November 2018

Provider category	SAA	Non-SAA	Total
Higher Education Provider	12	114	126
Australian University	40	0	40
Australian University of specialisation	1	0	1
Overseas University	2	0	2
Total providers	55	114	169



Provider exit	Provider entry
4	7



1.48million students

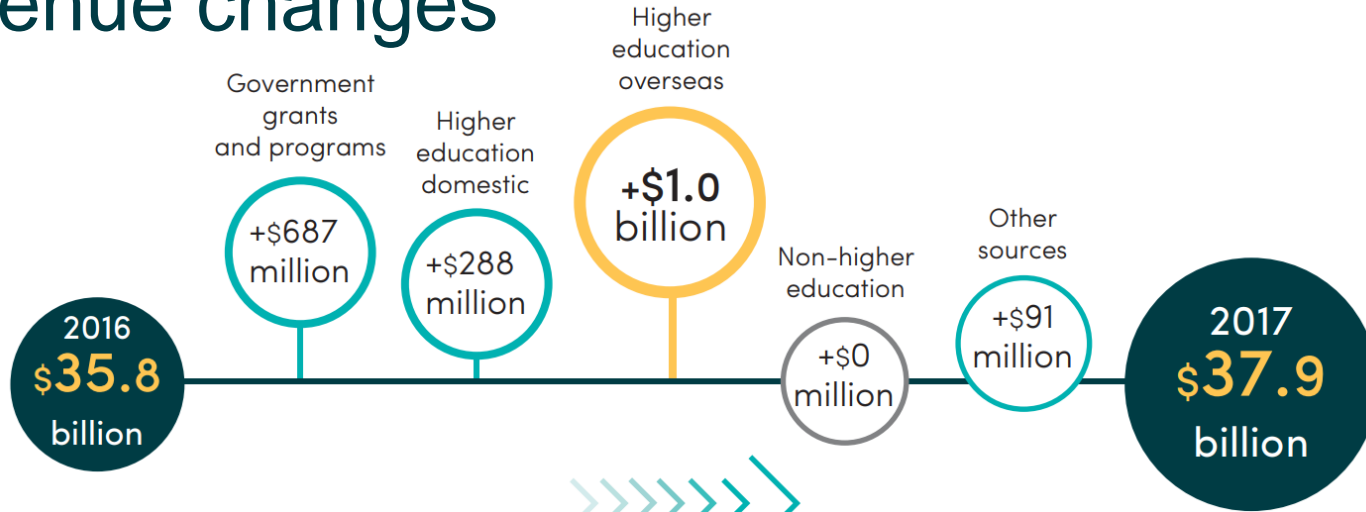
91% Universities

8.6% HEPs

0.4% TAFE

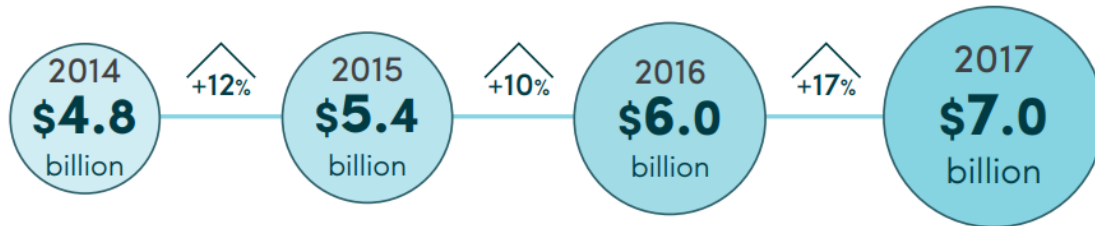


Revenue changes



5.8% revenue growth

International revenue



Expenditure



\$20.6 billion

Staff
spending

(2016: \$19.5 billion)



\$622 million

Marketing and
promotion

(2016: \$528 million)



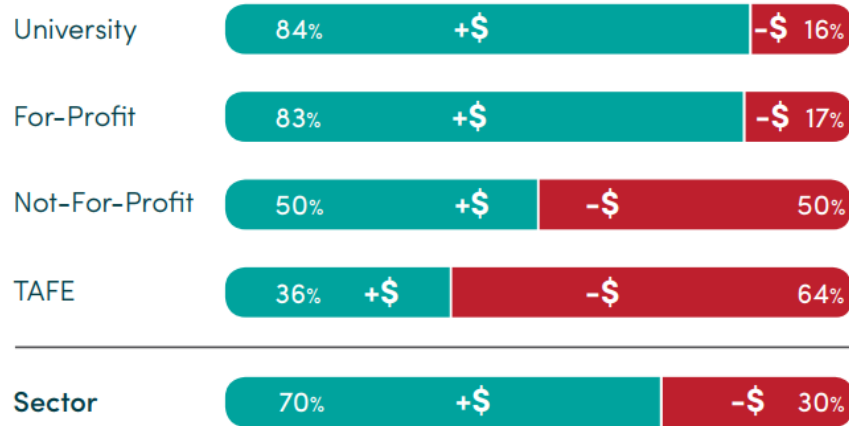
\$3.7 billion

Capital
expenditure

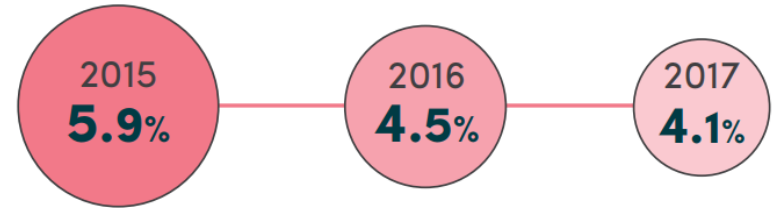
(2016: \$3.5 billion)

Sector profitability

Proportion of surplus/profit-making providers



Median sector surplus/profit margin



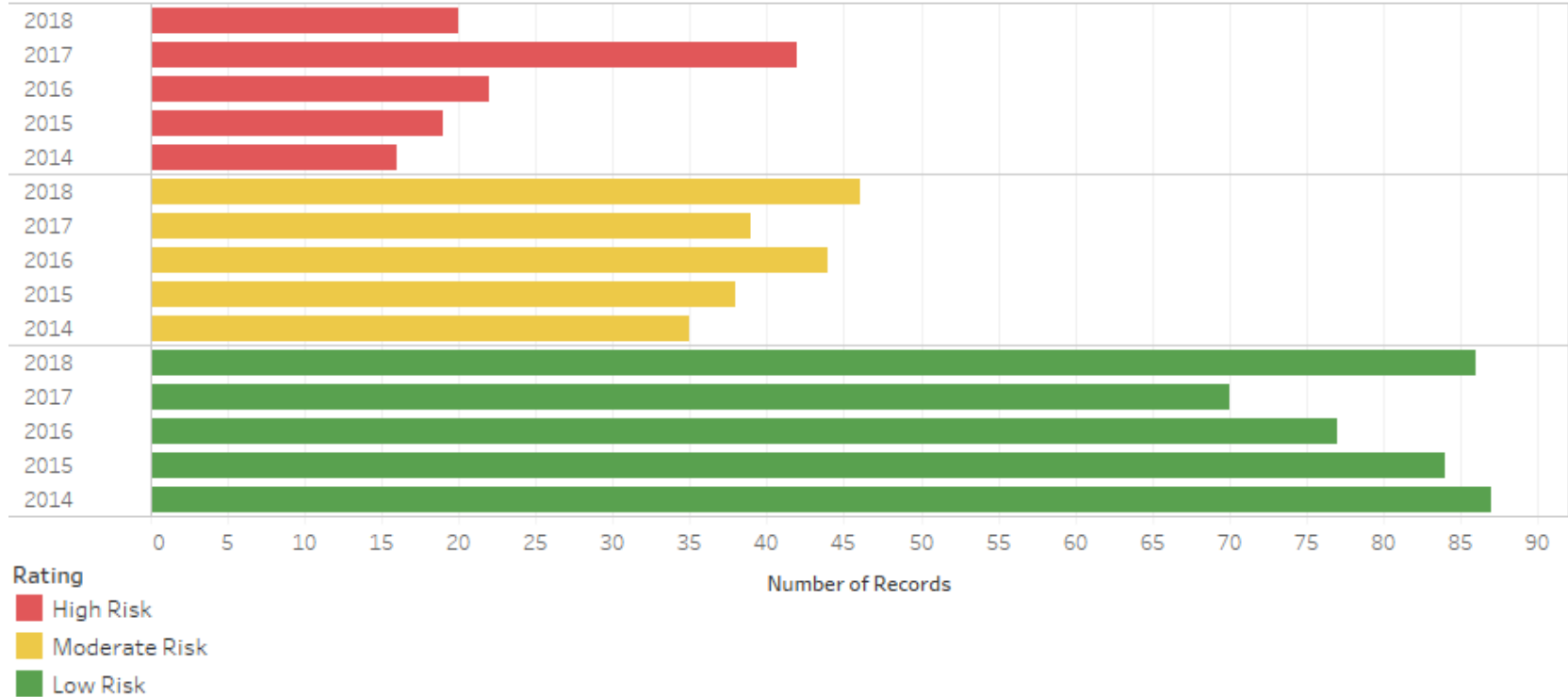
- Surplus/profit-making
- Deficit/loss-making

Risk profiles

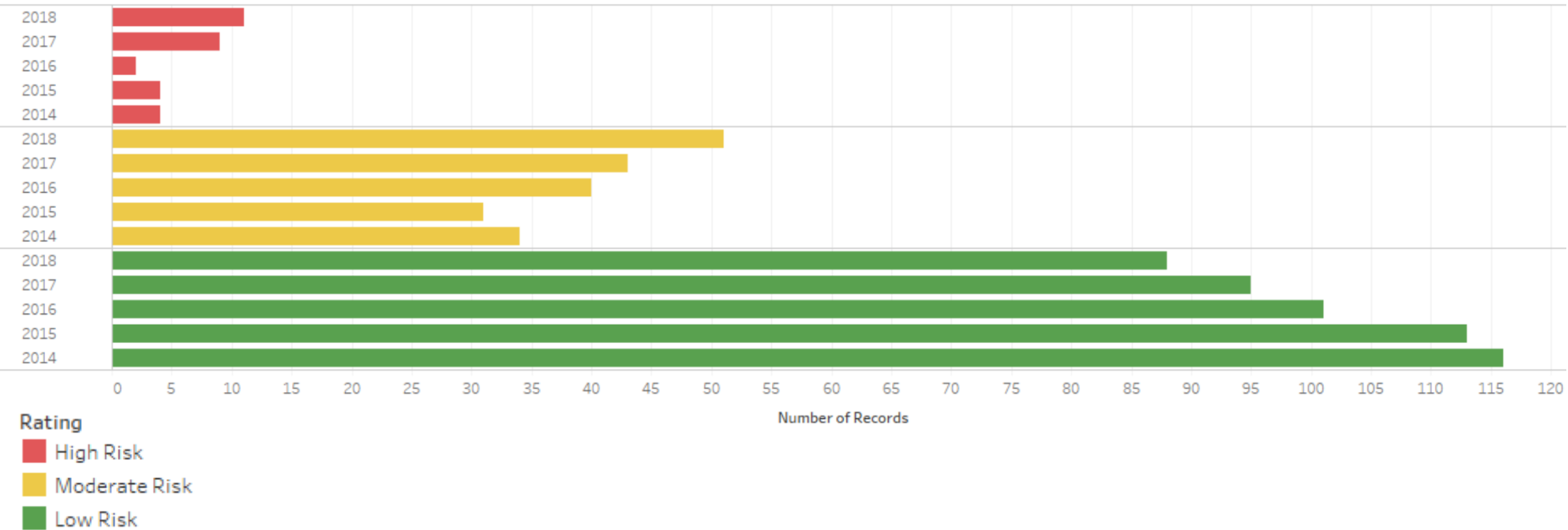
Sector-wide changes, with improvements from 2017

- 2017 saw increase in sector risk due to:
 - Poor quality data reporting
 - Rapid student growth and decreased progress and satisfaction rates
- 2018 saw improvements due to better:
 - Quality data reported by providers
 - Performance against risk indicators
 - Improved progress and attrition rates, student-staff ratios, academic staff casualisation, and graduate satisfaction

Overall risk to Students



Overall risk to Financial position



TEQSA's performance

2017–18 saw strengths sustained in:

- Guidance and support material
 - Relevance, quality and ease of access to information
- Quality of regulatory information
 - Public decision reports
 - Publishing details of unsuccessful applications



TEQSA continues to be rated highly by parts of the sector

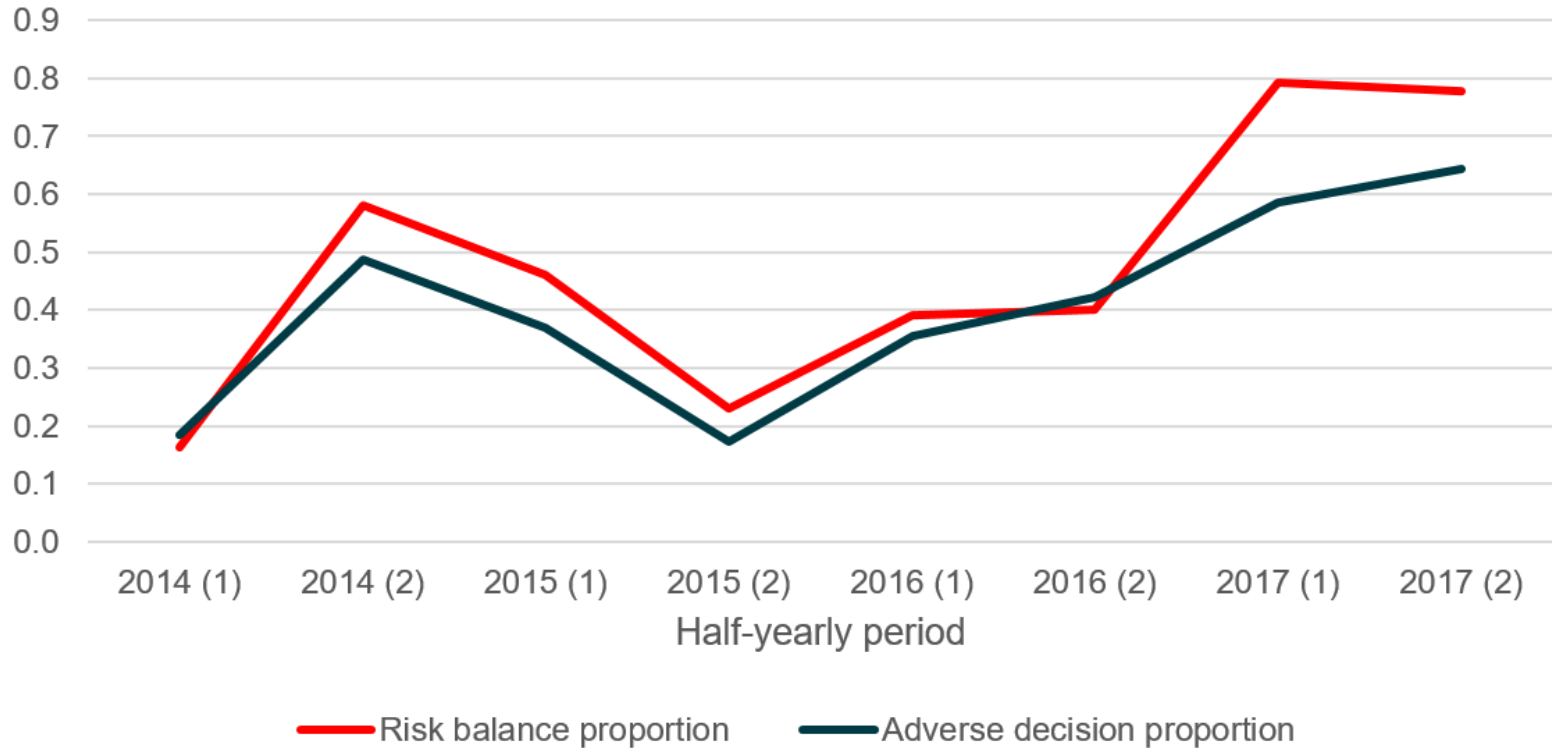
- Providers with self-accrediting authority/lower risk ratings continue to rate our performance more highly

2017–18 saw drops in aspects of our performance

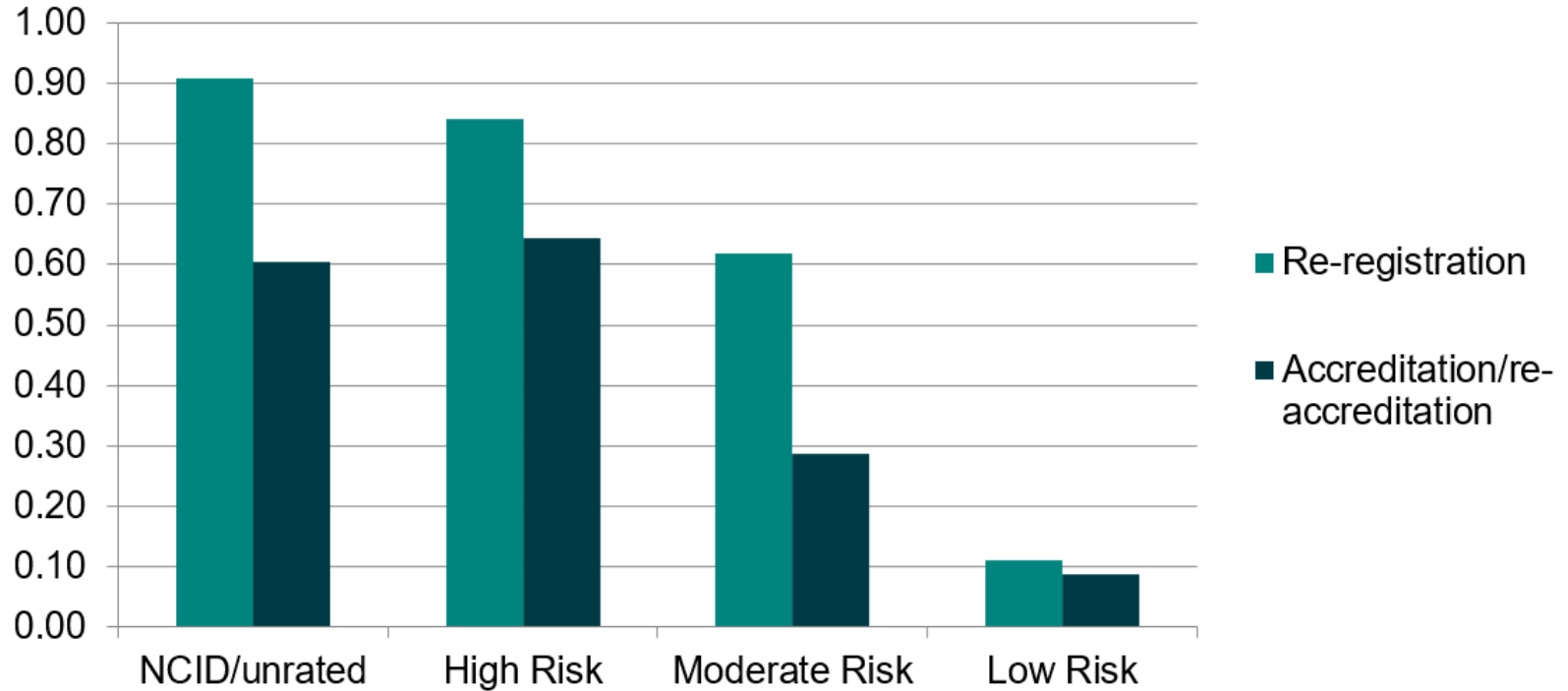
- Timeframes for most types of applications deteriorated
 - Decreased staffing levels
 - Greater number of compliance assessments saw resources shifted
 - Increasingly complex nature of assessments



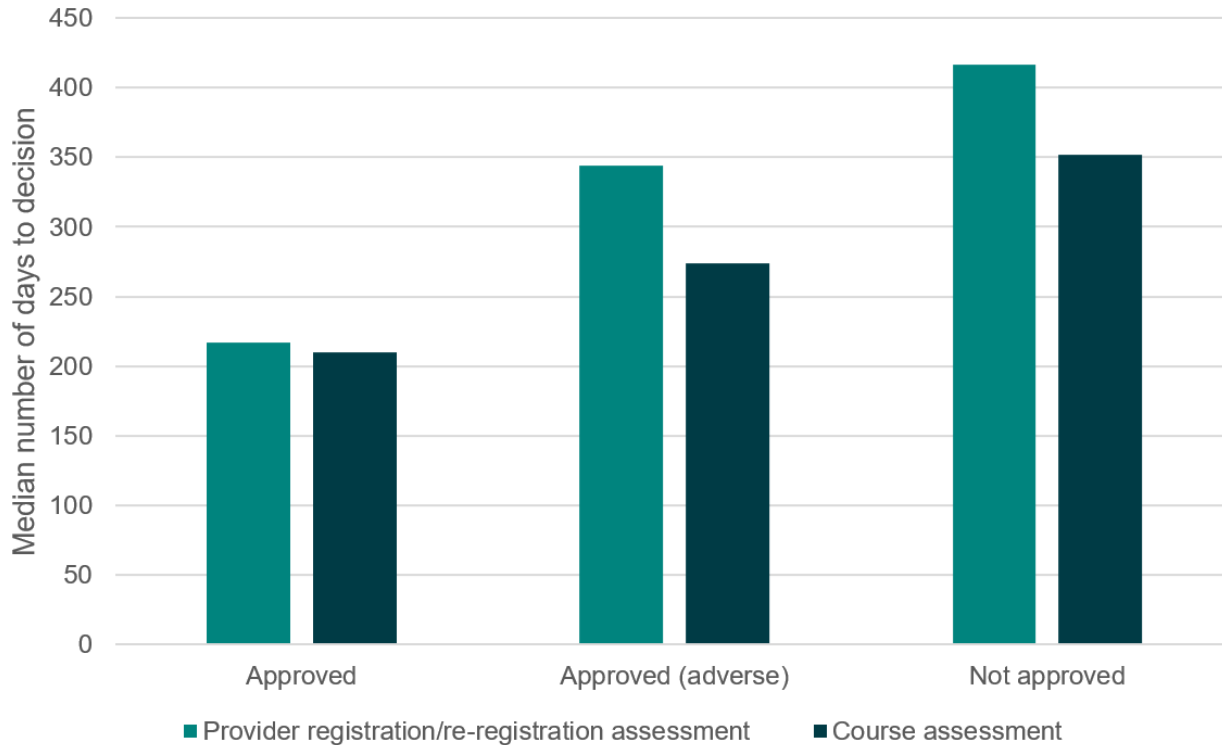
Risk balance proportion and adverse proportion by half-yearly period (2014-2017)



Proportion of adverse decisions by 'risk to students' rating (excl. universities) (2014-2017)



Median number of days to decision by assessment type and outcome (2013-2017)



Regulator Performance Report

- KPIs achieved
- Overall performance as a regulator rated as good or excellent by 71% of stakeholders in 2018 (2017: 79%)
- Roundtables with independent providers
 - Poor understanding of business
 - Negative view, bias against independents
 - Concerns about Risk Assessment Framework
 - Slow decision making
 - Conservative approach dampening innovation
- *TEQSA Corporate Plan 2018-22* developed to address these concerns

Increases to funding and staffing levels announced in 2018–19 Budget

- Additional resources
 - \$24.3million over four years
 - Average staffing level (permanent APS staff) doubled
- Change in cost-recovery model
 - Move from partial to full-cost recovery
 - Align with whole-of-Government policy
 - Consultation regarding application-based fees and levy still to occur

What's coming up?

- Review of the TEQSA Act, AQF, Provider Category Standards
- Professional accreditation practice
 - *Continue engaging with professions / Build capacity / Reduce duplication*
- Review of TEQSA Experts
 - *Recruitment / Training / Support*
- Admissions transparency
 - *Report on sector's response due in 2020*
- Responding to sexual assault and sexual harassment reports
 - *Report on sector's response / Publish good practice guide in 2019*
- Freedom of Expression Review
 - *Hon. Robert French*



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